

**WILTSHIRE CLINICAL COMMISSIONING GROUP (CCG)
GOVERNING BODY MEETING IN PUBLIC**

INTERIM CHIEF OFFICERS REPORT

Agenda Item and Title:	GOV/19/01/08 Interim Chief Officers Report				
Date of Meeting:	22 January 2019				
Author:	Linda Prosser, Interim Chief Officer				
Appendices:	None				
Purpose:	Decision		Discussion		Information X

This report provides the CCG Board with an update on major developments in the local health system and with the commissioning portfolio.

1. Wiltshire CCG Update

1.1 The calendar year of 2018 was a significant one for the CCG. Just before Christmas we wrote a note of thanks to staff and decided to include a short list of key achievements that we considered to be above and beyond the routine. When the list hit 22 items, the communications team begged us to stop! I include the list here as it really is a testament to the hard work of all the staff and those involved in the work of the CCG. And all of this was on top of the unprecedented events surrounding the Novichok poisonings that threw the county and its health system into the international limelight and acclaim for the quality of its response.

Some of the notable achievements we have made this year include:

- An overall Good rating as part of our Improvement Assessment Framework review, including a Green rating for Emergency Planning Resilience and Response
- Developing a new Constitution and making good progress with our new clinical leadership model
- New governance arrangements around integrated commissioning with Wiltshire Council already reaping rewards
- Ensuring a smooth transition from NHS England as we now have delegated primary care commissioning responsibilities
- Notification of funding allocation for an Urgent Care Centre in Trowbridge
- Establishing a GP Alliance and making good progress towards primary care networks
- Reviewing our primary care offer
- Introducing GP Improved Access across the county
- Launch of the new integrated urgent care system across BaNES, Swindon and Wiltshire
- Having one of the best Emergency Department performance rates in the country
- Expanding our Prescription Ordering Direct and Referral Management System offerings and teams
- Completing a successful Continuing Health Care review
- Chairing the Academic Health Science Network National Early Warning Score group, which won a patient safety award

- Developing a stroke collaborative to improve patient safety and experience, which includes joint working with multiple providers, STP and other CCG colleagues.
- Working with providers to maintain good constitutional target performance for cancer services
- Successful actions to improve our dementia diagnosis rate across Wiltshire
- Active management of patient safety issues
- Maintaining a positive financial position
- Receiving a positive response from our external audit
- Leading the Transforming Maternity Services Together public consultation across BaNES, Swindon and Wiltshire
- Successful procurement of a new non-emergency patient transport service on behalf of BaNES, Swindon, Wiltshire and Gloucestershire
- Commencing public engagement on transforming mental health services to improve outcomes for patients

1.2 Commissioning Alliance

Whilst the appointment of the BSW Chief Executive is underway, a team from across the three CCGs have ensured that job descriptions for the few presumed roles in a future structure have been drafted in order to give the appointee a head start in establishing their executive team. We have also aligned a 'Management of Change' policy in preparation. Staff in the CCGs are being kept abreast of the processes as far as we are able and some very high level potential timescales for future management restructures. This includes the fact that appropriate consultations on changes to structures will be mandated. Staff will also be offered additional training and support as they become affected by any changes. This will almost certainly affect Directors and possibly a few admin staff first.

1.3 Winter

Pressures over the Christmas period were less than last year, as infectious disease numbers were less prevalent. However temperatures are dropping now and we are starting to see seasonal pressures building. So far our plans are holding and we anticipate a busy next few months as we work to support all arrangements both new and old to minimise any days people need to spend in hospital.

1.4 Maternity Transformation

The public consultation on our plans to Implement 'Better Births' is live, with plenty of interest both at meetings and on line.

1.5 Primary Care Networks

We have appointed a partner organisation to facilitate the development of our Primary Care Networks. They will initially work with three areas to get a step change in how the local Primary and Community services work together. Three more areas will follow shortly and local staff will be developed to ensure that we have the skills to continue the work across the remaining 5 areas in the county.

This is a key plank of our strategic design for services in the county, a direction that is reinforced by the Long Term Plan for the NHS.

1.6 Sustainability Transformation Partnership

a) Mental Health

An exciting event was held in December, with 200 people all highly motivated to see better Mental Health outcomes for our population. The richness of the discussion was inspirational and we look forward to presenting it in detail to the CCG and STP colleagues along with a plan for how to take all of this forward. A brief taster is presented below:



2. National Update

2.1 NHS Long Term Plan

The NHS Long Term Plan was published on January 7th. This sets out the priorities for the next 10 years. There will be a presentation of key highlights in this meeting but we do particularly welcome the focus on Community and Primary care services working together as the building block for personalised care, as well redressing the balance of investment in Mental Health services. There is more detail too about the development of Integrated Care Systems which equate to the STP.

Wiltshire CCG is well placed to respond to these requirements as current activities and plans are, as you can see, already taking us in the right direction.

Linda Prosser
Interim Chief Officer