

# Complaints & PALS Service

Complaints and PALS  
Southgate House  
Pans Lane, Devizes  
Wiltshire  
SN10 5EQ

Tel: 0300 123 2103

## CONSENT FORM 1 WCCG/COMP/

I, \_\_\_\_\_, hereby give consent for the Complaints Service to discuss the nature of my complaint with any appropriate organisation for the purposes of investigation.

I understand this may include accessing and receiving copies of relevant information held within my medical/health records. I understand that in the course of the investigation NHS Wiltshire Clinical Commissioning Group may need to share my complaint and personal information with other agencies for them to provide answers to our questions.

I understand that the Complaints Service records my personal information on a confidential database. Information from the Complaints Service is used anonymously to help improve services.

Print Name:			
Address:			
Tel no:			
Signature:	Date:		