

**WILTSHIRE CLINICAL COMMISSIONING GROUP (CCG)
GOVERNING BODY MEETING IN PUBLIC**

INTERIM CHIEF OFFICERS REPORT

Agenda Item and Title:	GOV/18/03/08 Interim Chief Officers Report				
Date of Meeting:	27 March 2018				
Author:	Linda Prosser, Interim Chief Officer				
Appendices:	None				
Purpose:	Decision	<input type="checkbox"/>	Discussion	<input type="checkbox"/>	Information <input checked="" type="checkbox"/>

This report provides the CCG Board with an update on major developments in the local health system and with the commissioning portfolio.

1. Wiltshire CCG Update

1.1 Operational Pressures:

This winter has not been an easy one. As predicted the flu numbers have been high and with relatively cold weather, demand for emergency care services has been high. Services to the Wiltshire population have varied in terms of Emergency Department access. Salisbury has been one of the best performers in the country, but the RUH has been one of the most challenged. Nevertheless our teams, including Continuing Healthcare (CHC) and those at the Wiltshire Integrated Co-ordination Centre, have worked tirelessly to ensure that our patients are the least delayed in coming out of hospital. This is hard work, but has a huge impact, for which we are grateful.

In addition, we then faced some of the most severe weather conditions for many years. It's rare to find ourselves in the position of a declared Major Incident caused by weather, but the Police took that decision, and a multi-agency command, control and co-ordination structure was established. Assistance was also sought from the Military through Central Government. Luckily we plan for exceptional circumstances and our planning paid off. The commitment of all hospital colleagues, provider colleagues, agencies, volunteers and our staff, who worked tirelessly over weekends and throughout the nights was incredible, thank you.

It's fair to say we hadn't then expected to go straight into another incident in which Wiltshire has been the focus of international news. Once again, extraordinarily exceptional circumstances were managed through Major Incident command and control co-ordination, led at first by Wiltshire Police and then by Counter Terrorism. Members of CCG staff became important members of Gold Command, the Strategic Co-ordination Group, the Tactical Co-ordination Group and the Recovery Co-ordination Group, contributing expert advice, experience and action at all levels with dedication, effort and commitment. The work remains demanding and exhausting, and I'd like to put on record how immensely proud we are of all involved over the last few weeks. I'd also like to pay tribute to the staff at Salisbury District Hospital. We all hope that public services in Wiltshire never again have to be tested to the degree they have been in the start to 2018.

Overall the CCG continues to perform well. This was confirmed via the Quarter 3 Integrated Assurance assessment, where we were considered green across all categories:

Better Health	Better Care	Sustainability	Leadership
Good	Good	Good	Good

We are doing our best to maintain this for quarter 4 with a focus on Dementia Diagnosis and elective care wait times, though it remains to be seen what the effect of the extraordinary events of March will be.

1.2 Integration with Wiltshire Council and Joint Accountable Officer / Corporate Director of Adult Social Care post

At the time of writing, the Care Quality Commission (CQC) are undertaking a whole system review of services to Older People in Wiltshire, including Social Care, particularly as they enter and leave hospital. We welcome this and look forward to the rich learning that it will afford and how we take this in to our integration agenda with the local authority.

As a CCG we are finalising our Strategic Care Model and associated Primary Care and Urgent Care Strategies. The next stage is to align this to the Social Care Transformation programme. Together these will clarify how multi-agency locality hubs will be constituted and provide the basis for more integrated care closer to home. This will create the foundation for whole system sustainability, to include Acute Trusts, as below.

1.3 Wiltshire Provider Developments

In order to stimulate the development of functional Integrated Care Alliances, we have written a letter to Chief Executives of three Acute Trusts and Wiltshire Health and Care to make good on their intention to deliver transformation of care pathways through the development of community pathways of care. In this letter we have offered that £500,000 of our headroom could be released to resource a transformation programme, on receipt of a credible proposal.

Wiltshire GP Alliance will be submitting a business case in support of its activities in 2018/19 to secure a future vehicle for GP practices to be represented in provider forae and for effective collaborations.

1.4 Sustainability Transformation Partnership

The STP Programme Director Brigid will be leaving us in April and is being replaced by a Director of Transformation. This is in recognition of the need to ensure support to systems in developing effectiveness of services and interventions that best support individuals including to manage their own health and care.

The STP as a whole is in financial deficit and work is ongoing to identify areas for recovery. An STP finance lead has also been appointed to support this work.

Linda Prosser
Interim Chief Officer