

Report to:	Governing Body (Public Session)	Agenda item:	GOV/14/11/20
Date of meeting:	Tuesday 25 November 2014		

Title of report:	Overnight Short Breaks for Disabled Children and Young People
Governing Body Sponsor:	Jacqui Chidgey-Clark, Director of Quality and Patient Safety
Author:	Julia Cramp, Joint Associate Director for the CCG and Wiltshire Council, Children's Commissioning Jacqui Chidgey-Clark – Director of Quality and Patient Safety
Appendices:	

1. Summary of issues (including link to objectives)
<p>Executive summary: This paper provides an update following the CCG Governing Body approval in January 2014 to re-design overnight short breaks services for disabled children and young people, which would include the closure of Hillcote, a health-run residential unit in Salisbury providing short breaks.</p> <p>This followed a Joint Review of Overnight Short Breaks undertaken by Wiltshire Council and Wiltshire PCT with the involvement of Wiltshire Parent Carer Council (an organisation with over 1000 parent carer members with a child with SEN and/or disability).</p> <p>The approval was subject to continuing consultation on the proposed new model of care, ensuring every child matters. It was further agreed to establish an implementation group to oversee the proposed changes, to be chaired by the Registered Nurse Member of the Governing Body.</p> <ul style="list-style-type: none"> • The CCG Governing Body approved the following in January 2014: • The proposal to close Hillcote on 31st March 2015*; • To enable a smooth transition for the five families currently using Hillcote, including the option of Bradbury House (an adult care residential respite unit in Salisbury) for the older young people who would be 18 or close to 18 in early 2015. • To develop a new SEND Specialist Carers service with a minimum of two SEND Specialist Carers in South Wiltshire; • To increase investment in early intervention for families with a disabled child through the Children's Learning Disability Nursing Service to provide additional support with issues such as challenging behaviour, incontinence

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

and sleeping difficulties.

- A choice for families across the county of how to receive overnight short breaks
- Improved outcomes for families of disabled children through increasing funding for early support
- More efficient use of public money and resources
- Sufficient time for a successful implementation of the changes

*Following the Governing Body meeting in March 2014, it was decided to change the proposed new service implementation date to the end of June 2015; this enables further consultation to take place on the new models of care.

2. Recommendations (note, approve, discuss etc)

- The Governing Body is asked to note the additional engagement with parent carers and stakeholders, the progress in the implementation of the new services and that the project remains on track.
- In January 2014 the Governing Body meeting noted that there would be a requirement for additional funding to enable the new services to begin before the withdrawal of existing services. The Governing Body is asked to note that additional investment of £50,000 in quarter 4 of 2014 -15 and £80,000 for quarter 1 of 2015-16, to enable the new service model to commence was approved by the Governing Body in July 2014.

3. Link to CCG Strategic Objectives

This works links to NHS Wiltshire CCG's Business Plan to improve services for disabled children and young people and to priorities within the CCG's 5 year plan.

4. Legal / Regulatory implications

The approved option for service re-design is in line with the national policy direction set out in the Green Paper 'Support and Aspiration' and the Children and Families Bill. The legislation intends to give families with a disabled child more choice and control, including extending use of personal budgets for a range of support, including short breaks.

5. Risk (threats or opportunities link to risk on register etc)

Following the decision at the Governing Body in January 2014 to propose to close Hillcote and develop a new model of care, the CCG received an initial legal challenge. The CCG considered the situation carefully, listened and responded, agreeing to additional consultation.

Author: Julia Cramp and Jacqui Chidgey-Clark

Date: 22.10.2014

Title: Overnight Short Breaks for Disabled Children and Young People

Version: DRAFT

--

6.	Resources implications (financial / staffing)
-----------	--

The closure of Hillcote will release approximately £600,000. The service redesign is cost neutral with money to be reinvested in alternative provision for children currently using Hillcote, in a Specialist Carers service and also additional early help for families with a disabled child through the Children’s Learning Disability Nursing Service.

7.	Equality and Diversity
-----------	-------------------------------

An Equality Impact Assessment has been undertaken looking at the impact to both current children and young people using Hillcote and meeting future need for overnight short break services.

Plans are being made for existing users to continue to receive an equivalent level of service.

The Equality Impact Assessment will be updated for the final decision on Hillcote at the January 2015 Governing Body.

8.	Communications (Presentational)
-----------	--

There has been some local media interest including articles in local press.

The CCG and Wiltshire Council have produced joint statements and been in regular contact with Great Western Hospitals, the service provider. Great Western Hospitals has managed communication with Hillcote staff.

9.	References to previous reports
-----------	---------------------------------------

Reports to Wiltshire CCG Governing body: January 2014, March 2014, July 2014

10.	Freedom of Information
------------	-------------------------------

This is a public document.

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

Overnight Short Breaks for Disabled Children and Young People

Purpose of Report

1. This paper provides an update on the implementation of the service redesign for overnight short breaks services for disabled children and young people alongside the intent to close Hillcote, a health-run residential unit in Salisbury providing short breaks. The Governing Body is asked to note the additional engagement with parent carers and stakeholders, the progress in the implementation of the new services and that the project remains on track.

Background

2. In June 2013, the CCG Governing Body decided to go out to formal consultation on the proposal to move from the current position where all the CCG's funding for overnight short breaks for disabled children and young people is invested in a single residential unit in Salisbury to a different model of overnight short breaks provision (working with Wiltshire Council). Under the proposal, disabled children could continue to access the Council's short breaks unit in Devizes but overnight short breaks would also be available in the homes of specialist carers. In addition, some funding currently spent on Hillcote would be available to increase staffing within the Children's Learning Disability Nursing Service to provide more early intervention for families with a disabled child.
3. The review noted that the number of children attending Hillcote was declining with a forecast of only five children and young people using the service from April 2014. Hillcote was no longer open full time and some of the staff are temporarily undertaking work in other teams within children's community health services.
4. Many other local authorities e.g. Dorset, Gloucestershire and Nottinghamshire have already made a change to less residential provision and more specialist carer provision. The approved alternative model for overnight short breaks will offer more choice; more local overnight short breaks provision for more families, and more investment in early intervention for disabled children and their families. The money saved from closing Hillcote will be reinvested in a health contribution towards the Council's residential unit, specialist carer provision and the Children's Learning Disability Nursing Service.
5. During the consultation period, documents explaining the proposal and an online feedback form were hosted on the Wiltshire Parent Carer Council website. Wiltshire Parent Carer Council has over 1000 parent carer

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

members. Information was also sent out to families accessing overnight short breaks and to local Councilors and MPs. A very well-attended public meeting was held in Salisbury to discuss the proposal to close Hillcote and put an alternative model of overnight short breaks provision in place. A campaign group was also formed to 'Save Hillcote' and a number of concerns were raised during the consultation period. The campaigners did not see specialist carers as a viable option to residential care.

The Approved Recommendation

6. The CCG Governing Body approved the following:
- The proposal to close Hillcote on 31st March 2015*;
 - To enable a smooth transition for the five families currently using Hillcote, including the option of Bradbury House (an adult care residential respite unit in Salisbury) for the older young people who would be 18 or close to 18 in early 2015.
 - To develop a new SEND Specialist Carers service with a minimum of two SEND Specialist Carers in South Wiltshire;
 - To increase investment in early intervention for families with a disabled child through the Children's Learning Disability Nursing Service to provide additional support with issues such as challenging behaviour, incontinence and sleeping difficulties.
 - A choice for families across the County of how to receive overnight short breaks
 - Improved outcomes for families of disabled children through increasing funding for early support
 - More efficient use of public money and resources
 - Sufficient time for a successful implementation of the changes

The approval was subject to continuing consultation on the new model of care, to ensure that it meets the needs of disabled children and young people and parents carers. It was further agreed to establish an implementation group to oversee the proposed changes, to be chaired by the Registered Nurse Member of the Governing Body.

*Following the Governing Body meeting in March, it was decided to change the proposed new service implementation date to the end of June 2015; this enables further consultation to take place on the new models of care.

7. Implementing the approved recommendation for overnight short breaks will bring the following benefits:
- A continued investment and commitment to overnight short breaks for disabled children in South Wiltshire
 - A choice for families across the County of how to receive overnight short break
 - Improved outcomes for families of disabled children through

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

increasing funding for early support

- More efficient use of public money and resources
- Sufficient time for a successful implementation of the changes

Governance

8. In accordance with the minutes of the 28 January CCG Governing Body an Implementation Group is overseeing the implementation of the service redesign and includes membership from NHS Wiltshire, Wiltshire Council, South Wilts Mencap and Wiltshire Parent Carer Council. A project plan has been developed and the progress of the implementation is being overseen by the Implementation Group. Progress reports are being provided to the CCG Clinical Executive and Governing Body.

Consultation

9. In a press statement dated 4 April 2014 the CCG committed to “continue to consult on the new model of care”. In recognition of the ongoing commitment the following engagement and consultation is happening:
 - Children’s Social Care continue to be engaged with families currently using Hillcote and new care plans are being developed together. All families using Hillcote are engaged in this process. For three families, this engagement is part of a normal transition process from Children’s Services to Adult Care.
 - Consultation events were held on 30 June in Salisbury and 4 July in Chippenham. The events were promoted to a large number of parent carers, special schools and interested organisations.
 - It is clear from the feedback at the two events that broadly speaking there were two different views:
 - a) In Salisbury, the South Wilts Mencap group (including parents of disabled adults) and some parent carers of young people remain in favour of a residential unit for overnight short breaks for disabled children in or close to Salisbury. South Wilts Mencap have subsequently advised that they are no longer intending to oppose the proposal.
 - b) Many of the other parent carers who attended the Salisbury event, all of the parent carers who attended the Chippenham event and all of the parent carers who were unable to attend so submitted their feedback via phone interview or email are in favour of the proposed new model describing it as a more efficient use of resources and highlighting more support for a wider group of families as important.
 - The Implementation Group has considered the feedback from the two events and is satisfied that everyone had had the opportunity to give their views. On balance, having listened to all the feedback, it is the view of the Implementation Group that the proposal remains the best way to meet the needs of families in the future.

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

- To ensure the feedback from the parent carers and other stakeholders is fully taken into account parent carers are involved in the implementation work for the new services.

Service Development – SEND Specialist Carers Service

10. Since the July update the contract for SEND Specialist Carers has been developed and the person specifications have been refined. Information evenings were held with interested foster carers in Salisbury and Trowbridge and several foster carers formally expressed their interest and are now going through the assessment process to be approved as a SEND Specialist Carers. The cross functional working group overseeing the development of this service is working closely with parent carers to ensure the feedback from the consultation events is reflected in the service being developed. The project is on track for the first SEND Specialist Carers to be approved in January as planned.

Service Development – Learning Disability Nursing Service

11. A GWH NHS Foundation Trust is leading a steering group overseeing the development of the new Children’s Learning Disability Community Nursing Service. The service specification and workforce plan has been agreed and job descriptions and training plans are in development. Some posts will be held for Hillcote staff to transition into and the movement of these staff will follow change management and HR process. Posts that are not being held for existing staff will be recruited to, to allow the launch of the new service from April 2015 as planned. Clinical interventions, pathways, procedures, central referral point and partnership working with special schools and other agencies are all being reviewed to ensure the launch of the new service will be in place for the agreed time. The steering group is working together with parent carers to ensure the feedback from the consultation events is reflected in the service being developed.

Equality and Diversity

12. An Equality Impact Assessment has been completed and will be updated for the Governing Body in January 2015.

Legal

13. Following the decision at the Governing Body in January 2014 to intend to close Hillcote and develop a new model of care which would include the potential to close Hillcote, the CCG received an initial legal challenge. The CCG considered the situation carefully, listened and responded, agreeing to additional consultation. The further consultation and engagement completed and ongoing is described above in section 9 of this paper.

Finance

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT

14. The January 2014 paper identified that the closure of the service from Hillcote would release approximately £600,000. The proposal remains cost neutral with money to be reinvested in alternative provision for children currently using Hillcote, the specialist carers service and additional early intervention services. The approved indicative breakdown of how this money would be used each year for the agreed new / enhanced services is as follows:
- Invest approximately £300,000 in Early Support for a much wider group of children with SEND and their families through the Children’s Learning Disability Nursing Service (CLDNS) (provided by GWH and included in the Children’s Community Health Service tender)
 - Invest approximately £180,000 in a SEND Specialist Carers Scheme, providing more choice throughout Wiltshire (Provided by Wiltshire Council, Family Placement Service)
 - Invest approximately £120,000 in continuing to offer residential overnight short break provision (Provided by Wiltshire Council) and the potential for families to have a personal budget/ direct payments.
15. The Governing Body is asked to note that in July a further financial commitment was made to enable the SEND Specialist Carers and an enhanced Children’s Learning Disability Nursing Service to be in place prior to the intended closure date of Hillcote. This will require the CCG to provide additional funding during quarter 4 of 2014/15 and quarter 1 of 2015/16. The additional funding is estimated as follows:
- Q4 2014/15 - £50,000
 - Q1 2015/16 - £80,000

Author: Julia Cramp and Jacqui Chidgey-Clark	Date: 22.10.2014
Title: Overnight Short Breaks for Disabled Children and Young People	Version: DRAFT