

**Clinical Commissioning Group
Governing Body
Paper Summary Sheet
Date of Meeting: 23 April 2013**

For: Decision Discussion Information to note

Agenda Item & Title:	GOV/13/04b/12 Quality Accounts
Author:	Deborah Rigby, Associate Director Quality and Patient Safety
Lead Director/GP from CCG:	Jacqui Chidgey-Clark, Director of Quality and Patient Safety
Executive summary – (what is proposed and intended impact) and recommendation:	This report aims to brief the Board on the Quality Accounts and the process that Salisbury Foundation Trust have put in place to assure patients, public and commissioners, that trust boards are regularly scrutinising the quality of their services.
Evidence in support of arguments:	Quality accounts are prepared by Providers annually in June of each year.
Who has been involved/contributed:	Information team members Director of Quality and Patient Safety Commissioning Leads
Cross Reference to Strategic Objectives:	To note the framework for providers and the role commissioners have in scrutinising Quality Accounts.
Engagement & Involvement	Provider organisations are expected to put in place arrangements for the involvement and the development of their Quality accounts. The Quality Account will be published on the SFT website on the 30 June 2013.
Communications Issues:	Not exempt under FOI.
Financial Implications:	Not applicable.

Review arrangements:	Quarterly reviews of performance at Clinical Quality review meeting with providers.
Risk Management:	The Commissioning for Quality Cycle ensures that quality improvement is central to the business of the organisation. Patient experience, patient safety and effectiveness of care are key considerations in all aspects of this cycle.
National Policy / Legislation:	NHS Constitution rights and pledges. 2011-12 NHS Operating Framework NHS Outcomes Framework Public Health Outcomes Framework
Equality & Diversity:	No direct impact from the update in this paper
Other External Assessment	Shared with Associate Commissioners in Dorset and Hampshire

1. Introduction

This paper informs the CCG Governing Body of the Quality Accounts for 2012/13, NHS Wiltshire is the lead Commissioner for Salisbury Foundation Trust and is required to provide a commissioner statement in the Quality Account.

1.1 Background

Quality Accounts are annual reports to the public from providers of NHS healthcare services regarding the quality of services supplied. The public, patients and others with an interest in healthcare, would look to a Quality Account to understand what an organisation is doing well; where improvements in service quality are required; what the priorities for improvement are during the coming year; and how involved users of services, staff, and others with an interest in the organisation, are in determining these priorities for improvement. Quality Accounts aim to enhance public accountability and engage the leaders of an organisation in their quality improvement agenda. Public accountability is gained through the presentation of honest, balanced and meaningful information regarding the quality of services provided within the public domain.

1.2 Roles and Responsibilities

Quality Accounts are required to demonstrate how provider organisations are developing quality improvement. As part of the published account they are required to have a statement from the lead commissioner to support their priorities.

Revised guidance on 23 January 2013 set the format of the report:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/127382/130129-QAs-Letter-Gateway-18690.pdf.pdf

2.0 Commissioner statement

NHS Wiltshire has had the opportunity to review the quality account for Salisbury Foundation Trust, comments from the following roles have been coordinated:

Wiltshire CCG Director of Quality and Patient Safety
Wiltshire CCG Associate Director of Quality and Patient Safety
Wiltshire CCG Associate Director of Commissioning
Wiltshire CCG Head of Information
Dorset CCG Head of Quality and Patient Safety
Hampshire CCG Quality Development and Performance Manager

Salisbury Foundation Trust have in their quality account identified a number of changes linked to the experience of patients and the patient safety project. They have received very positive comments about the Trust, embedding safety in its operational work. In addition to the items outlined in the Quality Account, Salisbury Foundation Trust have also worked with commissioners during 12/13, through monthly performance, clinical quality review meetings and quality visits.

Appendix 1 contains Wiltshire CCG Statement for Salisbury Foundation Trust Quality Accounts

The board are asked to approve the statement and note that this will be included in the Salisbury Foundation Trust Quality accounts.

Appendix 1

Statement from Wiltshire Clinical Commissioning Group for Salisbury Foundation Trust Quality Account

We have reviewed the information provided by Salisbury NHS Foundation Trust in this report. In so far as we have been able to check the factual details, our view is that the report is materially accurate. It is clearly presented in the format required by the Department of Health Toolkit and the information it contains accurately represents the Trust's quality profile.

Our view is that Salisbury NHS Foundation Trust provides, overall, high-quality care for patients, with dedicated, well-trained, specialist staff and good facilities. The Trust continues to achieve good results in national surveys of patient experience, their score for 2012 is one of the highest in the South West. Its' hospital standardised mortality ratio remains within national averages, and it has achieved significant reductions over time in *Clostridium difficile* levels.

Salisbury NHS Foundation Trust provides a very wide range of general and specialised services, and it is right that all of these services should aspire to make year-on-year improvements in the standards of care they can achieve.

Wiltshire CCG welcome the specific priorities for 2012/13 which the Trust has highlighted in this report all are appropriate areas to target for continued improvement and link with the Clinical Commissioning priorities.

The Francis report and ongoing actions for the Winterbourne View reviews will form a key part of our assurance in 2013/14.

Transforming community service and out of hospital care is a priority for Wiltshire CCG in 2013/14. We are reviewing the models of care, environment, accident and emergency attendance and admission. We are also working with SFT, to ensure the right clinical balance of services, between hospital clinics and community settings closer to patients' homes.

NHS Wiltshire is fully committed to continuing its close co-operation with the Trust over the coming year on these important issues.