

**WILTSHIRE CLINICAL COMMISSIONING GROUP (CCG)
GOVERNING BODY MEETING IN PUBLIC**

INTERIM ACCOUNTABLE OFFICERS REPORT

Agenda Item and Title:	GOV/17/01/08 Interim Accountable Officers Report					
Date of Meeting:	28 March 2017					
Author:	Tracey Cox, Interim Accountable Officer					
Appendices:	None					
Purpose:	Decision		Discussion		Information	X

This report provides the CCG Board with an update on major developments in the local health system and with the commissioning portfolio.

1. Wiltshire CCG Update

1.1 Winter Pressures – Urgent & Emergency Care

Performance against the 4 hour target across our 3 main acute providers continues to fall significantly below the national standard. Performance during February is set out below with the main contributory factor being poor flow and delays created by patients who are ready to leave an acute setting but who are waiting for a residential or nursing placement, package of care or a community hospital bed.

Performance data	February 2017	w/c 26 February
SFT	83.3%	80.6%
GWH	75.3%	72.8%
RUH	79.2%	76.6%

Two Discharge Summits relating to GWH and RUH took place during February led by NHS England and NHS Improvement to review some of the current issues and challenges. This has resulted in an agreement of a priority action for the RUH for a system wide focus and universal approach to the delivery of Home First i.e. identifying patients who can be discharged back to their homes, supported in the first instance by therapy staff and assessed for their on-going care needs in their usual place of residence.

A local DTOC Summit for SFT was held on the 13th March 2017.

All CCGs and acute Trust Providers received a letter on the 9th March from Simon Stevens CEO, NHS England and Jim Mackey, CEO NHS Improvement setting out a series of actions to get A&E performance back on track. These include:-

- Every hospital has a front door streaming model by Oct 2017
- Improve care home access to clinical advice
- Implement response of national ambulance response programme
- Standardise WICs, MIUs and UCCs
- Roll out of weekend & evening GP appointments to half population by March 2018 & 100% by March 2019
- Increase number of 111 calls receiving clinical assessment by 1/3rd
- 30% of Provider STF monies linked to hitting 4 hr target – 90% by Sept and 95% by March 2018

We anticipate these requirements will need to be incorporated into a revised Service Improvement Plans overseen by A&E Delivery Boards.

1.2 RUH Review of Maternity Services

The RUH has commenced a review of maternity services. The review involves seeking the views of local stakeholders – commissioners, staff, women and families and voluntary services to understand what matters most to service users. The RUH wants to understand what families want from maternity services and what drives the choices they are making in relation to their care and decision making around where to have their baby. We also need to understand what they feel is good about current service provision and what they would like to see improved.

There are a number of national and local reasons why this review is taking place including ensuring the RUH is able to respond to:-

- The Morecombe Bay investigation (Kirkup 2016) which detailed failings in that trust's maternity service.
- The national maternity review "Better Births: Improving outcomes of maternity services in England. A five year forward view for maternity care" (2015)
- The independent inquiry into the safety of maternity services Kings Fund (2008).
- Responding to learning outcomes of national reports and best practice.
- The RUH CQC report (2016).
- A RUH "birth in the community" focus day held in 2015.
- The service development ambition detailed in the tender document for maternity services (2014).

The review will be undertaken in four phases:

1. Informal patient and public engagement to understand what women and families, and staff, want from our maternity services.
2. Formal patient and public engagement presenting options for service change, based on the feedback received during the informal phase.

3. Agreement of changes to the service by the Trust's Management Board and Board of Directors. This phase will also include feedback to stakeholders in the form of "you said, we did" communications.
4. Consultation with staff on any change to working practices as a result of the agreed changes (if required).

Staff from the Women and Children's Division will lead the review process, with support from the Communications Team. Engagement will take place through a range of channels and four engagement events have already taken place in Wiltshire.

1.3. Sustainability & Transformation Plan Update

NHS England is expected to announce before the end of March next steps for STPs and how some STP areas will be supported to accelerate towards accountable care systems. "An Accountable Care System takes accountability for the delivery of all care and care outcomes for a given population, for a defined period of time, under a contractual arrangement with a strategic commissioner. In doing so it designs and delivers services to best meet the needs of its population and improve health and wellbeing outcomes." In light of the national direction of travel we are giving some thought on how we might evolve local models of care in Wiltshire in the future into an accountable care system, building upon current arrangements.

There are plans for launching a period of engagement with patients, carers and other stakeholders to support the further development of STP proposals. This was due to begin in February but at time of writing this report, has been pushed back to later in the spring. Wiltshire CCG and many of the STP partner organisations have their own local programmes of public engagement about a wide range of health and care matters. This engagement is in line with wider STP plans and more details are available on individual organisation websites. There will not be any service changes undertaken, locally in Wiltshire or across the wider STP area, without engaging with patients, carers and other key stakeholders first.

2. National Update

2.1 The Budget – Implications for Health & Social Care

The recent Budget included a number of announcements that will impact Health and social care

- An extra £2bn in funding for social care across the next three years, with £1bn available in the next year to allow local authorities to act now to commission new care packages. The CCG will be working with the Wiltshire Council to develop plans on how these monies can be used to support system improvement.
- The government will produce a Green Paper to be published in the autumn setting out the options for the future funding of social care.
- £325m investment in a small number of STPs that are ready ahead of schedule, to allow the plans to proceed.

- Further investment where necessary for other STPs, with a further announcement in the Autumn Budget around a multi-year capital investment programme for the implementation of STPs across England.
- £100m investment to place more GPs in accident and emergency departments for next winter to support the establishment of front door streaming as described above.

Tracey Cox
Interim Accountable Officer